



2025/2026

School Group Pre-Arrival Information

Contents

We look forward to hosting your upcoming visit and welcoming you to Ontario's only four season mountain village resort. In this document, you will find useful information that will ensure your visit is a success and for informing our teams of the details of your itinerary.

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This document will walk you through the details and forms required for your upcoming visit. Linked documents and further information can be found on our website at the link above.

Need to Know

Pre-Arrival Checklist

Monitor Permission Forms

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Send WaiverFile link to all parents

Ensure all forms are completed correctly **one week prior** to your visit. Incomplete/Incorrect forms will cause delays on the morning of your trip.

1 Month Prior

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Confirm participant numbers and on-site contact information

Confirm how many students, teachers, and guardians will be attending your trip with your Group Services Account Manager. Please ensure that you have sent your class participant list to your Group Services Account Manager.

Confirm the details for your/your representative's contact information with your Group Services Account Manager.

Submit any forms for students requiring adaptive support.

1 Week Prior

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Review Arrival Map with your bus company

Ensure a smooth arrival. Bus parking is exclusive to our P1 Parking Lot and your Blue Mountain Ambassador will meet you there!

The Week of Your Trip

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Check Weather Conditions

It is important that students dress for the weather. Layering will ensure a comfortable day on the slopes. The essentials are:

- Jacket
- Snow pants
- Gloves
- Good socks

If you need to cancel your trip due to weather conditions/ bus cancellation please provide as much notice a possible – 24 hours notice is preferred.

Need to Know

Overnight Groups

Additional Pre-Arrival Checklist

30 Days Prior

- ┌ ┐ **Confirm Rooming List, Menu/Meal Vouchers &**
- └ ┘ **Allergy/Special Diet Information**

Using the templates provided, complete all required information for rooming list, menu selection or meal voucher requests.

Lunches & Meal Vouchers

- ┌ ┐ Please let your Group Services Account Manager know if you
- └ ┘ are interested in purchasing meal vouchers. Vouchers must be requested at least two weeks prior to your visit.

Lunch

South Base Lodge

School Group Meal Vouchers are serviceable at South Base Eatery and come with choice of snack, main, and 16oz. fountain pop, bottled water, or milk. Staff will be on site to assist.

Lunches can be consumed in the South Base Eatery dining room.

Before You Arrive | Overnight School Groups

Allergy Information

Blue Mountain will do our utmost to accommodate any food related allergies, intolerance or sensitivities that are communicated to us by our guests. Please insure a safe trip by providing our team with your class allergy and preference list at least 30 days prior to your visit.

Severity	Possible Symptoms	Service Delivery
Mild to Moderate Allergies & Dietary Restrictions Non life threatening but serious reactions can occur	The first levels of allergies are mild and may or may not spread over a larger area. These symptoms include: <ul style="list-style-type: none"> • Congestion • Rashes and inflammation • Hives or eczema • Itchy and watering eyes, palms or skin • Itching • Cramps, abdominal 	Buffet Meals & Breaks - Guest is able to eat off of the buffet, making their own decisions using labels provided. Plated Meal - A modified dish will be prepared for the guest as required *Dietary Restrictions (i.e. Dairy, Gluten, Diabetic, Vegetarian, Vegan, etc) will be treated in the same manner as mild to moderate food allergies.
Anaphylactic Allergies Life threatening allergies	This level of allergic reaction is known as “anaphylaxis” and is more severe. The symptoms are very sudden and affect the whole body with a feeling of progressive itching. Other serious symptoms can be: <ul style="list-style-type: none"> • Breathing difficulties • Cramps, abdominal pain • Inflammation and internal swelling of the digestive and respiratory tract • Confusion 	Buffet Meals & Breaks - A modified dish will be prepared for the guest in a separate area of the kitchen Plated Meal - A modified dish will be prepared for the guest in a separate area of the kitchen *Our recommendation is to examine menu options for the entire group that do not include the allergen (i.e. avoid fish/shellfish on the menu selection)*

Blue Mountain Resort LP's Food & Beverage Services do our utmost to accommodate any food related allergies, intolerance or sensitivities that are communicated to us by our guests. We do not however, assume responsibility for any reaction, illness or injury related to food allergies, intolerance or sensitivities and are unable to guarantee a 100% allergen-free environment.

Need to Know

Arrival Checklist

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Arrival

Arrive on Bus to Blue Mountain Inn

Arrive directly to the rear parking area of the Blue Mountain Inn. An Ambassador will meet you to guide you to your luggage drop off area and hand out tickets. Next steps for lodging and meals will be provided and our Ambassador will provide instructions to your class regarding attraction usage.

Bring your class list and final numbers. If there is a change to your on-site contact number please let us know. On-site contact must keep their cell phone on and available at all times during your visit.

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Starting Your Day (Skiing & Snowboarding Students)

Snow School Meeting Place

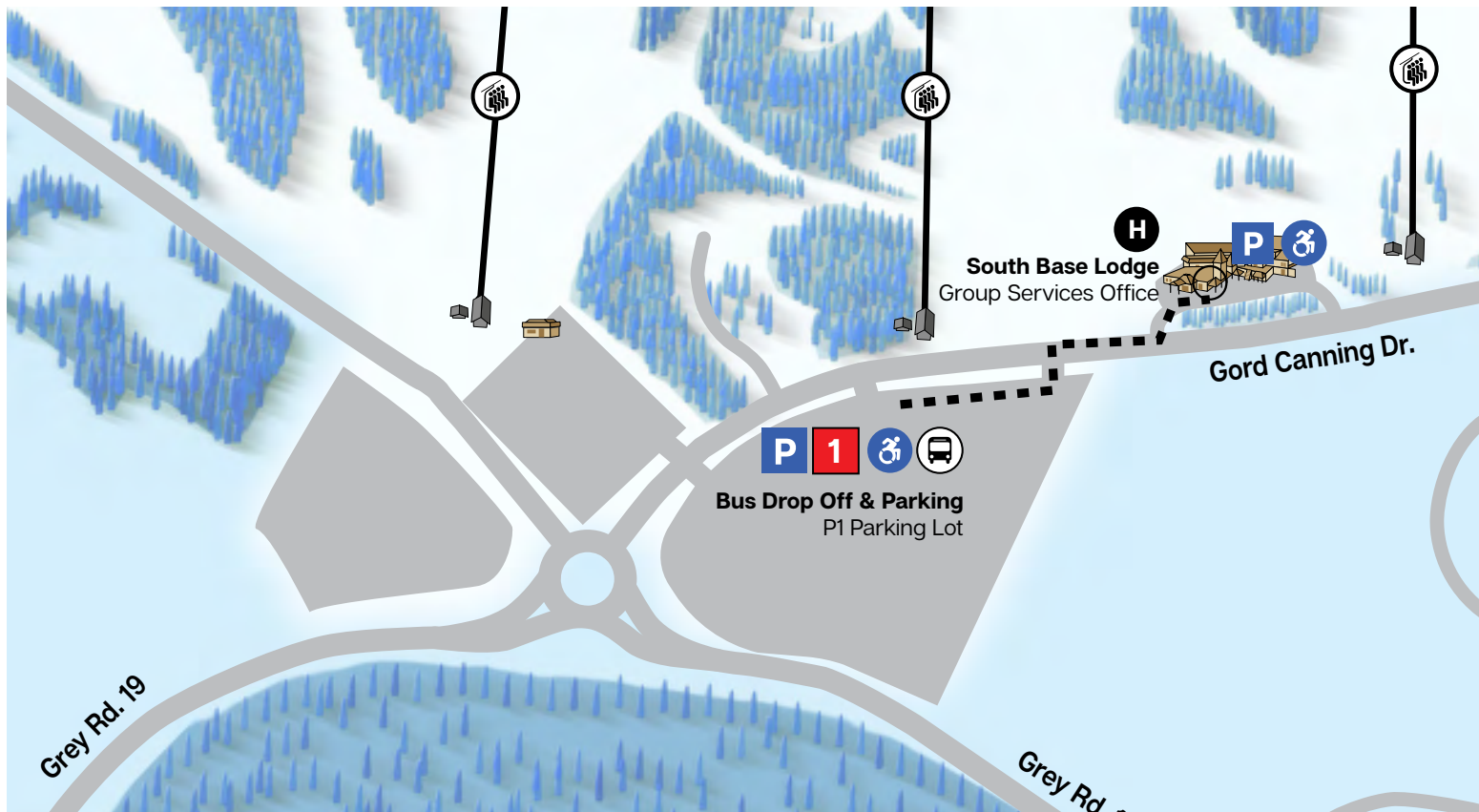
Students will meet with the Snow School team and be organized into their lesson/assessment groups based on ability level.

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Starting Your Day (Non-Skiing & Snowboarding Students)

Walk to Village

Approx. 15-20 mins. Your Ambassador will provide directions for key locations and attractions.



Helpful Maps

Bus Arrival and Parking Map

ARRIVAL & DAY GROUP PICK UP LOCATION

Blue Mountain P1 South- Parking Lot

115 Gord Canning Dr, The Blue Mountains, ON, L9Y 0R4

Group Leader will disembark to pick up tickets from Guest Insight Office. A Blue Mountain Ambassador will board the bus to greet the students and provide directions on next steps.

OVERNIGHT GROUPS TO CONTINUE TO ACCOMMODATIONS

Blue Mountain Inn & Condos

110 Jozo Weider Blvd.

Village Suites

156 Jozo Weider Blvd.

Check in at Grand Georgian Front Desk



Helpful Maps

Day Use Area Map



BUS DROP OFF & PARKING

P1 South- Parking Lot

115 Gord Canning Dr
44.497259, -80.304560

REMINDER:

Bring your class list when picking up tickets and double check all permission forms have been signed and submitted before arrival.



TICKET PICK UP, BAG STORAGE, LUNCH

South Base Lodge

138 Gord Canning Dr



Hike N' Tube



Canopy Climb Net Adventure



Ridge Runner Mountain Coaster



Plunge! Aquatic Centre Indoor/Outdoor Pool, Hot Tubs, Splash Zone

Starting Your Day

Walk to Village Approx. 15-20 mins

Your Ambassador will provide directions to attractions.



Bus Parking P1



South Base Lodge

- South Base Eatery
- Rentals
- Hillside South
- Restrooms
- Guest Insight Office



Mountain Patrol First Aid, Safety, Security



Grand Central Lodge



Restroom Public Facilities



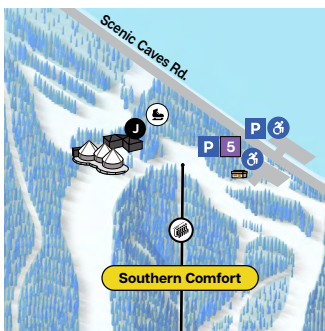
Lost & Found Grand Central Lodge



Restaurant



Retail Shop



Mountaintop Attractions



Woodview Activity Centre



Mountaintop Skating

NOTE: MOUNTAINTOP SKATING

Teachers should arrange for their bus to transport students to P5 parking lot and walk approximately 5 minutes to access.

Arrival

BMR On-Site Contacts

Whether it's a simple question or information you would like to have for another stay, we've listed a number of contacts that can be helpful.

At Your Service (ALTO) | Text 705-998-1996

Receive timing and operational updates directly to your phone. This will be your go to contact phone number while on resort. Ask ALTO questions about your recreation experiences, tickets, parking and more! Text 705-998-1996 to opt in.

Resort Information | Call 1-877-445-0231 x60230

Available 24 hours.

Mountain Patrol | Call 705-445-0231 x52900

If you or someone around you experiences an emergency, accident, or requires assistance from security or first responders at any time while you are on property, please contact the patrol dispatch.

Activities

Attractions & Restrictions

Winter Attractions

Attractions are unlimited access unless otherwise noted with purchase of Single-Use Attraction Tickets. Due to age restrictions, some attractions require an adult (18+) to accompany students while others require ground level supervision. More details available at BlueMountain.ca

Attractions & Activities	Junior Ticket Grade 1-7	Senior Ticket Grade 8-12	Close Toe/ Heel Shoes Required	Height/ Weight Restrictions	Age Accompanied by Adult	Age Supervised by Adult	Age Solo
Canopy Climb Net Adventure	YES	YES	YES	Max. 250lbs	3 to 5	6 to 12	13+
Ridge Runner Mountain Coaster	NO	YES		Cart Max. 330lbs	3 to 12 Min 40"		13+
Hike N' Tube Snow Tubing	YES	YES	YES				
Woodview Mountaintop Skating	YES	YES					
Add On Experiences							
Snowshoe (1.5h)*	YES	YES					
Meal Program	YES	YES					
Plunge! Aquatic Centre	YES	YES			0 to 6	7 to 9	10+

*It is recommended that snowshoers consult the trail map and hike within their ability.

Your Day At Blue

Lesson Plans

We're pleased to provide educators with an easy to use portal for more information on activities and attractions including curriculum alignment, safety, accessibility and OPHEA guidelines.

If you're looking for lesson plans related to your trip, we've got you covered! Check out our activity specific primary, junior, intermediate, and senior age group learning and activity recommendations for before, during and after your adventure.



Your Day At Blue

Day of Expectations

We thank you for conveying the following expectations to your class before you arrive to ensure your visit is safe and positive.

Student Expectations

- Students are always to be on their best behavior on the resort.
- Students are required to listen to all Blue Mountain staff and watch all required videos.
- Running or any form of unsafe behavior is not permitted on resort.
- Any form of bullying/harassment will not be tolerated.
- A teacher will be contacted when required to deal with misbehaving students.
- A student's ticket is a privilege and Blue Mountain staff reserve the right to remove a lift ticket if a student is creating any environment that could be dangerous to either themselves or others around them.
- Students are required to stay within the resort boundaries and not go on any street or into any parking lot, unless accompanied by a chaperone.
- **Teachers, please review the Alpine Responsibility Code with your students prior to arrival.**

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I have read and understood the expectations above and am ready for my day at Blue Mountain!

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I have read and understood the Alpine Responsibility Code and ticket Liability and Exclusion

NAME

SIGNATURE



ALPINE RESPONSIBILITY CODE

THERE ARE ELEMENTS OF RISK THAT COMMON SENSE AND PERSONAL AWARENESS CAN HELP REDUCE. REGARDLESS OF HOW YOU DECIDE TO USE THE SLOPES, ALWAYS SHOW COURTESY TO OTHERS. PLEASE ADHERE TO THE CODE LISTED BELOW AND SHARE WITH OTHERS THE RESPONSIBILITY FOR A SAFE OUTDOOR EXPERIENCE.

1. Always stay in control. You must be able to stop or avoid other people or objects.
2. People ahead of you have the right-of-way. It is your responsibility to avoid them.
3. Do not stop where you obstruct a trail or are not visible from above.
4. Before starting downhill or merging onto a trail, look uphill and yield to others.
5. If you are involved in or witness a collision or accident, you must remain at the scene and identify yourself to the Ski Patrol.
6. Always use proper devices to help prevent runaway equipment.
7. Observe and obey all posted signs and warnings.
8. Keep off closed trails and closed areas.
9. You must not use lifts or terrain if your ability is impaired through use of alcohol or drugs.
10. You must have sufficient physical dexterity, ability and knowledge to safely load, ride and unload lifts. If in doubt, ask the lift attendant.
11. Parents or guardians are responsible for their children's activities on resort property.
12. Avoid going through ski and snowboard classes. The same goes for race courses, unless you are a participant.

**This is a partial list. Know the Code –
Be Safety Conscious. It is Your Responsibility**

BE AWARE



**SKI & RIDE
WITH CARE**



NOTICE TO ALL USERS OF THESE PREMISES AND FACILITIES

**EXCLUSION OF LIABILITY
ASSUMPTION OF RISK · JURISDICTION**

PLEASE READ CAREFULLY

**THESE CONDITIONS WILL AFFECT YOUR LEGAL RIGHTS INCLUDING THE RIGHT TO SUE
THE OPERATOR FOR NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF THE
OCCUPIERS' LIABILITY ACT OR TO CLAIM COMPENSATION FOLLOWING AN ACCIDENT**

Your use of these premises and facilities and participation in activities on the premises involve various risks, dangers and hazards. Please visit the Safety & Risk Awareness website at: www.bluemountain.ca/safety or scan the QR code below for a description of these risks, dangers and hazards. A description of these risks, dangers and hazards is also available at guest services.

As a condition of your use of the premises and facilities and your participation in activities on the premises, you assume all risk of personal injury, death or property loss resulting from any cause whatsoever including **NEGLIGENCE, BREACH OF CONTRACT OR BREACH OF ANY DUTY OF CARE OWED UNDER THE OCCUPIERS' LIABILITY ACT ON THE PART OF THE OPERATOR OF THE PREMISES AND FACILITIES** and its employees and representatives (hereinafter collectively referred to as "the Operator").

- You agree that the Operator shall not be liable for any personal injury, death or property loss **AND RELEASE THE OPERATOR FROM ALL LIABILITY AND WAIVE ALL CLAIMS WITH RESPECT THERETO.**
- Negligence includes failure on the part of the Operator to take reasonable steps to safeguard or protect you from or warn you of the risks, dangers and hazards referred to above.
- Any litigation involving the Operator shall be brought solely within Ontario and shall be within the exclusive jurisdiction of the Ontario Court.
- These conditions and any rights, duties and obligations involving the Operator shall be governed by and interpreted solely in accordance with the laws of Ontario and no other jurisdiction.



**THE OPERATOR'S LIABILITY FOR NEGLIGENCE, BREACH
OF CONTRACT OR BREACH OF THE OCCUPIERS' LIABILITY
ACT IS EXCLUDED BY THESE CONDITIONS.**