

Frequently Asked Questions:

Q: Is Plunge! a waterpark?

A: No, Plunge! is an indoor/outdoor pool facility with hot tubs, water slides, a rope swing, docks and other activities to enjoy.

Q: Do observers (non-swimmers) have to pay?

A: During peak times all guests, including spectators, pay a fee to enter the facility. Please see Hours of Operation for peak times.

Q: Does Plunge! provide towels?

A: Yes, Plunge! provides one towel per guest, however during busy peak times, we cannot guarantee our towel service.

Q: Are the pools heated?

A: Yes, the pools are all kept heated year-round.

Q: Are there lockers?

A: There are lockers in each of the change rooms at Plunge! but locks are not provided. Patrons can bring their own lock for use or can purchase one from the front desk for \$10. Belongings are also permitted onto the pool deck, however the facility is not responsible for lost or stolen articles. Coin operated, one time use lockers are also available in the front lobby and in the change rooms.

Q: Are there any places to eat on the pool deck?

A: There are no areas to purchase food on the pool deck of Plunge! however it is a very quick walk to the centre of the Blue Mountain Village, which has a variety of restaurants and eateries to choose from. Plunge! also does not allow food or drink onto the pool deck, with the exception of water.

Q: Does Plunge! sell bathing suits?

A: Plunge! has a variety of merchandise available for purchase including bathing suits, swim shirts, and goggles.

Q: Does Plunge! rent bathing suits?

A: Plunge! does not rent bathing suits, however, bathing suits are sold in the Plunge! Tuck Shop in the front lobby.

Q: Are there lifejackets (PFDs) available for use?

A: Yes, there are lifejackets on the pool deck available for patron use in a variety of sizes which are available for loan on a first come, first serve basis. Guests are also welcome to bring their own flotation devices.

Q: Does Plunge! have a Lost and Found?

A: Yes, Plunge! has a Lost and Found. Please give us a call or visit us if you have lost an item and we will do our best to help you locate it.

Q: Does Plunge! offer discounts for Blue Mountain Season Pass holders?

A: Yes, please see the Blue Mountain website, under Pass Holder Benefits for any discounts. The Seasons Pass must be present at the time of purchase to receive any discounts.

Q: Does Plunge! offer discounts to members of the BMVA Homeowners Association?

A: Yes, please see the Members Only section on the Member Privilege Program Page on bluemountainvillage.ca. The Homeowners card must be present at the time of purchase to receive any discounts.

Q: What happens in the event of thunder or lightning?

A: Plunge! will close in the event of any thunder and lightning. However the facility does remain open in the event of rain.

Q: What happens if Plunge! reaches capacity?

A: If Plunge! reaches capacity, pool policy is one person into the facility for every individual that is leaving. To avoid having to wait if the facility is at capacity, it is advised to arrive early. In the past, when the capacity has been reached, it is typically sometime in the afternoon.