



# Welcome to Blue Mountain

## Everything for your stay at Chateau Ridge

### Housekeeping Services

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In order to reduce contact and ensure proper sanitization daily housekeeping services will only be provided upon your request. If you would like to request Housekeeping Service, please let us know at least 24-hours in advance. Please use garbage receptacles provided and reuse towels when possible.

- Garbage facilities are available at Chateau Ridge. Please call **AYS** if you require assistance.
- All rooms are non-smoking, and pets are not permitted.

### Parking

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Permits are required for the Chateau Ridge parking lot and are provided at check-in.

### Express and Late Check-Out

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Express Checkout is recommended by dialing extension **51699** and following instructions.

- Checkout time is **11 AM**.
- Checkout is available as late as **7 PM** at competitive pricing and subject to availability.

Please inquire with the front desk.

## Fireplaces

If your unit is equipped with a wood-burning fireplace, you must ensure the flue is open. For instructions or to purchase fire logs, dial **AYS**.

## Outdoor Adventures

You can't spend all of your time in your room! Blue Mountain's activities, attractions and events line-up will keep you busy from morning to night regardless of the season!

To find out what to do during your visit, go to [BlueMountain.ca/things-to-do](https://BlueMountain.ca/things-to-do)

## Resort Dining and Base Lodges

Treat yourself to breakfast at the Pottery Restaurant – a favourite of guests and locals alike, or drop into Jozo's Bar, the original apres ski bar located in the Blue Mountain Inn. If you're on the move, grab a delicious hot drink to go from Starbucks Coffee Co. or explore the other dining options in the Blue Mountain Village. Whatever you crave, the possibilities are endless.

[BlueMountain.ca/things-to-do/eateries-and-nightlife](https://BlueMountain.ca/things-to-do/eateries-and-nightlife)

## Resort Shopping

The Blue Mountain Village is full of unique concept stores featuring items you might not find in your usual shopping area

Whether you're in the market for some new equipment or outerwear, gift items or even the perfect souvenir, you'll be sure to find it here.

## Hotel Safety and Security

The safety and security of our guests is our top priority.

- Keep your door locked, with safety latch in place, at all times.
- Ensure balcony and patio doors and all windows are securely locked when not in use.
- Familiarize yourself with the location of the emergency exits.
- Report any suspicious activity to hotel staff.
- If you require emergency assistance, call 911 and notify hotel staff

## Hello, I'm Alto

**705-998-1996**

Alto is a communication service that delivers operational updates and information direct to your phone. Start by messaging **705-998-1996** to opt in and receive messages. You can then text Alto questions regarding parking, booking a reservation at a Blue Mountain restaurant, service requests and more.

## We have an App for That!

Make the most out of your trip by downloading The Blue Mountain App. Ski Tracking, Friend Finding, Mountain Conditions, Reservations, Hours, Events, & More...



[BlueMountain.ca/App](https://BlueMountain.ca/App)

