

Pool Side is the Best Side

The Westin Trillium House, Blue Mountain knows how much you enjoy your time by the pool, but we also value your safety. Due to capacity restrictions, we are asking you to kindly reserve your pool time in advance. We will provide the next days' schedule at 8 pm. The pool is open daily from 7 am to 10:30 pm.

Please note that hot tubs are currently closed. Guests under the age of 16 must be accompanied by an adult. Alcohol, food, glassware and smoking are prohibited.



Housekeeping Service

- Room refresh service will not be offered at this time. Please assist us in keeping a contactless stay as much as possible by disposing of garbage in receptacles provided and reuse towels when possible.
- If an item is required or removal of an item needed, please contact Service Express.
- All rooms are non-smoking. Additional charges will apply for extra cleaning resulting from smoking or excessive use of your suite.

Resort Directory

- Oliver Bonacini Café Grill dial 59200
- Activity Central dial 63210
- Tee times (same day) dial 52029
- Tee times (future) dial 63210

Beach, Golf, and Spas

- Overnight resort guests have access to the Blue Mountain Beach if a Play All Day Pass has been purchased for that day.
- Monterra Golf, located on resort offers a traditional 18-hole links course and full-service pro shop.
- Three spa experiences are available: Kalola Life In Balance Spa at the Blue Mountain Inn, iwa Spa in Mosaic and Scandinave Spa, minutes away on Grey Road 21.

Bike Rentals

- Bicycles are not permitted in rooms.
- Bike rentals are available at Activity Central if a Play All Day Pass has been purchased for that day.

Resort Shuttle

- Our Resort Shuttle services is currently unavailable.

Express & Late Checkout

- Express Checkout is recommended by pressing the Service Express button on your guest room phone.
- Checkout time is 11 am.

Guest Services

- Make the most of your stay with attractions and activities for every interest, budget and age.
- To purchase attractions please visit <https://www.bluemountain.ca/plan-your-trip/day-tickets/attraction-tickets>
- Please note some attractions may not be available due to capacity levels on resort.

Hotel Safety & Security

The safety and security of our guests is our top priority.

- Keep your door locked, with safety latch in place, at all times.
- Ensure balcony and patio doors and all windows are securely locked when not in use.
- Familiarize yourself with the location of the emergency exits.
- Report any suspicious activity to hotel staff.
- If you require emergency assistance call 911 and notify hotel staff.