

## Frequently Asked Questions:

Q: Is Plunge! a waterpark?

A: No, Plunge! is an indoor/outdoor pool facility with hot tubs, water slides, a rope swing, docks and other activities to enjoy.

Q: Do observers (non-swimmers) have to pay?

A: During peak times all guests, including spectators, pay a fee to enter the facility. Please see Hours of Operation for peak times.

Q: Does Plunge! provide towels?

A: Yes, Plunge! provides one towel per guest, however during busy peak times, we cannot guarantee our towel service.

Q: Are the pools heated?

A: Yes, the pools are all kept heated year-round.

Q: Does Plunge! offer discounts for Blue Mountain Season Pass holders?

A: Yes, please see the Blue Mountain website, under Pass holder benefits for any discounts. The pass must be present at the time of purchase to receive any discounts.

Q: Does Plunge! offer discounts to members of the BMVA Homeowners Association?

A: Yes, please see the Members Only section on the Member Privilege Program Page on [bluemountainvillage.ca](http://bluemountainvillage.ca).

Q: What happens in the event of thunder or lightning?

A: Plunge! does close for any thunder and lightning however the facility does remain open in the event of rain.

Q: Are there lifejackets (PFDs) available for use?

A: Yes, there are lifejackets on the pool deck available for patron use in a variety of sizes which are available for loan on a first come first serve basis. Guests are also welcome to bring their own flotation devices.

Q: Does Plunge! sell bathing suits?

A: Plunge! has a variety of merchandise available for purchase including bathing suits and goggles.

Accessibility:

Plunge! Aquatic Centre offers a fully accessible change room, bathroom and shower along with wheel chair access to the pool deck. Please note however, that there is no ramp into the pool itself.

Any person with a disability who requires assistance in the facility may bring a support worker free of charge.

Support animals are allowed in the facility and on the pool deck, however, they are not permitted in the pool as per Ontario Health Regulations.