

# IMPORTANT INFORMATION REGARDING THE MIDWEEK MULTI-WEEK PROGRAM

Your child's Midweek Multi-Week Program at Blue Mountain is coming up and we've got everything you need to get prepared. Keep reading for tips to make sure everything runs smoothly on the first day:

- ! Please check the meeting locations for each program below.
- **Equipment is** not included in the program. Equipment rentals can be purchased in advance and you must book a rental pickup appointment at least one hour before your program time to ensure your day on the mountain runs smoothly.
- **Lift tickets are** not included in the program. Please make sure you have a valid <u>lift ticket</u>, <u>5x7®</u> or <u>lkon Pass</u>.
- **X** Helmets are mandatory for anyone 17 and under.
- On the first day of programs please aim to arrive 20 minutes prior to the lesson start time. This allows our instructors to start lessons on-time and provide the full length of the lesson. For the remainder of the program, participants can arrive 15 minutes prior to the lesson start time.
- \*What should I expect on the day of programs? The first day is always the busiest as we get to know everyone! Instructors will be ready to check-in participants at the Snow School desk or tent. We always start the season with a ski or snowboard assessment to make sure each participant is in the right group. We do our best to maintain consistency in the classes however, it can take 1-3 weeks to have groups established due to different learning styles.

### PROGRAM INFORMATION

**Mondays:** January 8 - February 26 (Note: This program runs on Family Day Monday)

**Tuesdays:** January 9 to February 27 **Wednesdays:** January 10 to February 28 **Thursdays:** January 11 to February 29



**TITLE: TINY TOT PROGRAM INFORMATION** 

Meeting Location: Bottom of Big Baby beside Voyageur Chairlift

Lesson time: 3:30PM - 4:15PM

Lesson Duration: 45 min



**TITLE: JUNIOR PROGRAM INFORMATION** 

Meeting Location: Bottom of Big Baby beside Voyageur Chairlift

**Lesson times:** 5 - 7PM **Lesson Duration:** 120 min



**TITLE: SENIOR PROGRAM INFORMATION** 

Meeting Location: Bottom of Big Baby beside Voyageur Chairlift

**Lesson times:** 5 - 7PM **Lesson Duration:** 120 min

## FAQ's

#### What should I expect on the first week?

The first week is always the busiest, we are getting to know everyone! We will have check in desks at each meeting location with staff to help everyone as quickly as possible. If you are a past-participant of the program, we will have a record of your progression and will try to get you in the appropriate group right away. If it's your first season with us, we always start the session with a Ski/ Snowboard Assessment. We try to make groups as cohesive as possible with similar ability levels. Grouping requests can be discussed with the instructor team directly. We aim to keep Jr groups at a 2:1 ratio and Sr groups at a 6:1 ratio.

#### Will groups have the same participants and instructors throughout?

That is our goal. During the first few weeks of programs, groups will shift around to make sure each participant is in the right group. In cases where participants improve quickly (especially if they are always practicing), we will advance them further into another group. Your patience in the first few weeks is appreciated.

#### What will the group sizes be?

Tiny Tot- 1:1

Jr- 2:1

Sr- 6:1

#### Why are the meeting times staggered?

To limit volume in certain areas, we have staggered the start times for our programs.

#### Where can I park?

The South Base Lodge Parking Lot (P1) is the closest to the meeting location.

#### What about bathroom breaks?

We will take bathroom breaks when they are needed.

#### What is the refund policy for missed lessons?

We are not able to provide a refund for any missed lessons. We will have one week available at the end of the season if we must cancel any lessons due to unforeseen circumstances (weather, road closures, resort closures, etc.).

#### Can my child attend another class if they missed their regular scheduled lesson?

Unfortunately, we cannot accommodate class-jumping. To maintain consistency in our class sizes and flow of progression, we keep groups as assigned.

For all other questions or inquiries please email <a href="mailto:snowschool@bluemountain.ca">snowschool@bluemountain.ca</a>