

# IMPORTANT INFORMATION REGARDING THE WEEKEND MULTI-WEEK PROGRAM

Your child's Weekend Multi-Week Program at Blue Mountain is coming up and we've got everything you need to get prepared. Keep reading for tips to make sure everything runs smoothly on the first day:

- ! Please check the meeting locations for each program below.
- **Equipment is** not included in the program. Equipment rentals can be purchased in advance and you must book a rental pickup appointment at least one hour before your program time to ensure your day on the mountain runs smoothly.
- **Lift tickets are** not included in the program. Please make sure you have a valid <u>lift ticket</u> or <u>lkon</u> <u>Pass</u>.
- AN Helmets are mandatory for anyone 17 and under.
- On the first day of programs, please arrive 20 minutes prior to the lesson start time to check in so we can begin on time and provide the full length of the lesson. For the remainder of the program please arrive 15 minutes prior to the lesson start time.
- \*What should I expect on the day of programs? The first day is always the busiest as we get to know everyone! Instructors will be ready to check-in participants at the Snow School desk or tent. We always start the season with a ski or snowboard assessment to make sure each participant is in the right group. We do our best to maintain consistency in the classes however, it can take 1-3 weeks to have groups established due to different learning styles.

# PROGRAM INFORMATION

Saturday program runs January 6 to March 2 Sunday program runs January 7 to March 3 Note: Programs do not run Family Day weekend



**TITLE: TINY TOT PROGRAM INFORMATION** 

Meeting Location: Bottom of Big Baby by Voyageur Chairlift

Lesson times: 9AM, 10 AM, 11 AM, 12:30PM, 1:30PM, 2:30PM, 3:15PM

**Lesson Duration:** 45 min



**TITLE: JUNIOR PROGRAM INFORMATION** 

Meeting Location: Bottom of Big Baby beside Voyageur Chairlift

Lesson times: 9:30 - 11:30AM or 12:30 - 2:30PM

Lesson Duration: 120 min



TITLE: FULL DAY SENIOR PROGRAM INFORMAION

Meeting Location: As of January 18, 2024 and moving forward, please meet at the bottom of the

Orchard Express chairlift. **Lesson times:** 10AM - 3PM

Participants bring their own lunch.



**TITLE: TEEN PROGRAM INFORMATION** 

Meeting Location: As of January 18, 2024 and moving forward, please meet at the bottom of the

Orchard Express chairlift.

Lesson times: 10AM - 12:30PM OR 1:30 - 4PM

**Lesson Duration:** 2.5 hours

# FAQ's

#### What should I expect on the first week?

Participants should arrive 15-20 minutes before their lesson time. There are check-in desks / tents at each meeting location where Instructors will help everyone sign-in as quickly as possible. Participants who have been in a Blue Mountain Snow School program before will have a progress report on-file and our team will try to assign them to the right group right away. If this is a participant's first season with

us, the team will conduct a brief ski / snowboard assessment to ensure the groups are as cohesive as possible with similar ability levels. We aim to keep Jr groups at a 2:1 ratio and Sr groups at a 6:1 ratio.

# Will groups have the same participants and instructors throughout?

Consistency in lesson programs is our goal. During the first few weeks of programs, groups may shift to make sure each participant is in the best group for their level of ability. In cases where participants improve quickly (especially if they are skiing or riding outside of program times) we will advance them into another group. Your patience in the first few weeks is appreciated and questions about a learner's progress are welcome.

## What will the group sizes be?

Our instructor to participant rations are:

Tiny Tot- 1:1

Jr- 2:1

Sr- 6:1

Teen- 7:1

### If I book a morning and an afternoon, can I leave my child with you?

No, you may not. Children must be signed out by a guardian for lunch and then meet back up with their group just before their afternoon lesson time.

# Why are the meeting times staggered and locations different?

To alleviate any potential crowding and confusion, lesson times and meeting areas have been spread out. This staggering also helps guardians coordinate program drop-off and pick-up should they have multiple participants in different programs. Note: Senior lesson guests can park at the bottom of the Orchard chairlift when it opens.

#### Where can I park?

For Multi-week Jr / Tiny Tot Programs, the <u>South Base Lodge Parking Lot (P1)</u> is the closest to the meeting location.

For Multi-week Sr / Teen Programs, the Orchard parking lot (P1A) is the closest to the meeting location.

#### What about bathroom breaks?

We will take bathroom breaks when needed.

#### Should I pack snacks?

Snacks are always a good idea. Please note that all snacks should be peanut free, easy to eat outdoors, and able to fit inside jacket pockets.

#### What is the refund policy for missed lessons?

We are not able to provide a refund for any missed lessons. We will have one week available at the end of the season if we must cancel lessons due to unforeseen circumstances (weather, road closures, resort closures).

## Can participants attend another class if they missed their regular scheduled lesson?

Unfortunately, we cannot accommodate make-up lessons as this impairs the consistency of lesson progress and challenges group lesson ratios.

# Senior Full Day Program FAQ's

#### Where and when do the classes meet for lunch?

Instructors will carry the lunches for the children or store them in the lodge. Please pack lunches in soft bags or containers as it can be a safety hazard for the instructor if they fall while carrying hard containers. Groups can eat anywhere on the resort at any time, depending on ability level. Typically, most groups will eat lunch in the South Base Lodge Café area.

## Can participants buy lunch?

We encourage you to pack a lunch as the food outlets can be very busy on weekends during lunch time and may affect time spent indoors. Be sure to let the instructor know if purchasing lunch is required.

# Who do I contact about food allergies?

Please let your child's instructor know of any allergies.

For all other questions or inquiries please email <a href="mailto:snowschool@bluemountain.ca">snowschool@bluemountain.ca</a>