

Frequently Asked Questions:

Q: What can I expect upon arrival?

A: Upon arrival your bus will be met by one of our Blue Mountain Greeters who will direct the group leader to check in at the 'Groups Portable'. There you will turn in all of your completed OSBIE forms and pick up your lift tickets for the day whilst the Greeter informs the group and remaining teacher of snow conditions, safety information, as well as to get everyone excited for the day.

Q: What can students expect in their mandatory lesson/assessment?

A: Beginner Circuit: First time skiers/boarders and beginners will be taught using a station teaching approach. The "circuit" consists of 5 stations dedicated to teach skiing and snowboarding. The circuit is a drop in system where your group can show up at any time and stay as long as required. Students can take a break and come back later to continue their learning process. Every student can progress at their own pace and move from one station to the next when they are ready. Once students have completed the beginner circuit they can move on to be assessed and receive a sticker.

Assessment & Stickers:

Students must be assessed before gaining access to any lifts. Prior to assessment students will only have access to the carpets (Easy Rider, Undergrad and Explorer). Stickers are assigned based on ability levels and denote what ski trails are accessible:

- Green Sticker – Beginner (only allowed access to beginner trails; access to the Big Baby and the Graduate chairlifts)
- Blue Sticker – Intermediate (only allowed access to intermediate trails denoted by blue squares – excluding trails within the North Side, access to all lifts excluding the North Side Weider Express)
- Black Sticker – Advanced (access to all lifts and all trails) A black sticker will only be given after their lesson

Students who do NOT successfully pass the assessment will practice within the beginner circuit until they are ready to take the assessment again

Students who successfully pass the assessment will take part in an Intermediate or Advanced lesson

Intermediate/advanced Lesson: Intermediate and advanced students will be first assessed and then offered a one-hour group lesson. Group lessons are offered four times daily. Students will join the next available lesson after completing their assessment.

Q: How does the online registration work?

A: You will simply forward the link in your Blue Mountain Confirmation Email to parents or send the link home with students. From there, parents will follow the steps in the link to get to the *Special Winter Excursion Form*, OSBIE waiver. They will be asked to complete the form in full by entering their name, the students ticket type, students name; DOB; schoolboard and school name; activity (skiing,

snowboarding, etc.), their ability level; date of visit (for multiple visits have students enter first arrival date); and their attributes (height, weight, shoe size).

Q: If my students are completing the online form, how will I know who has registered?

A: You will be emailed a detailed student list weekly with all the students who have successfully completed the online OSBIE waiver.

Q: If my students are registering online do I still need to send the Master Information Form (MIF) document?

A: Yes. We still require a completed MIF document, we just do not need the student rental attributes.

Q: Are students able to switch from skiing to snowboarding during the day and vice versa?

A: Unfortunately, they are not able to switch activities during your visit, but if you are returning for multiple trips they will be able to switch between trips. In order to make the switch you will need to submit the change 7 days prior to your arrival on your Master Information Form (MIF).

Q: Are the Ski Instructors certified?

A: All of our Snow School staff are qualified instructors under the CASI and CSIA instructor's certification (Canada's national Ski and Snowboard teaching organizations).

Q: What happens in the event of bad weather?

A: In the event of poor weather resulting in a cancellation (ex. snow day) we require a phone call to inform us that you will not be able to attend and we will simply use your scheduled snow date as a result. If you have not scheduled a snow date, we will have to review the Booking Calendar and see if there is an alternative date which will work for your group.

In the event of unfortunate weather resulting in poor ski conditions (ex. rain and or ice) we will inform your group upon arrival and communicate the daily snow conditions which may limit students to certain runs in order to increase safety.

Q: Are helmets included with rentals?

A: Yes, helmets are provided with the rentals and are mandatory for each student to wear on the hill.